



**Andhra Bank Retired Employees Association (ABREA)**  
#215, Kubera Towers, Narayanaguda, Hyderabad – 500029  
Mobile Nos.9490213002 Email ID abreahyd@gmail.com

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**A.Rajendra Prasad, President**

**NSN Reddy, General Secretary**

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18<sup>th</sup> November 2020

To

The General Manager (HR)  
Union Bank of India  
Central Office, Mumbai – 400021

Dear Sir,

**Reg: Life Certificate – Request for SMS**

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With regard to submission of Life Certificate (LC), e-andhrabank used to send SMS alert immediately on submission of LC at the branch. It appears that the earlier feature is disabled now. Further, it is noticed that branches not issuing any receipt or acknowledgment having received the LC request which is creating confusion among the retirees. By sending such alerts, bank too will have a comfort as the concerned department can avoid so many enquiry calls seeking confirmation etc.

As per RBI guidelines, the last date for submission LC is 31.12.2020 where as our circular stipulates 30.11.2020. We request you to consider extension of time till 31<sup>st</sup> December 2020.

Thanks and Regards

Yours faithfully,

(N S N Reddy)  
General Secretary

Copy to Staff Welfare Dept., UBI, Saifabad, Hyderabad