



Andhra Bank Retired Employees Association (ABREA)
#215, Kubera Towers, Narayanaguda, Hyderabad – 500029
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A.Rajendra Prasad, President

NSN Reddy, General Secretary

23rd September 2021

To
The Regional Head
Union Bank of India
Nellore

Dear Sir,

Reg: SB account Closure - Request for Refund of Service Charges

With reference to the above, we wish to bring to your kind notice that Mr.E.Venkateshwarlu, retired staff of e-andhrabank had closed his SB account **005410012013267** (Buchireddypalem) on 20.06.2021. It is observed that the system erroneously debited Rs.17112 towards OD charges while closure of the account.

It is informed by Mr.E.Venkateshwarlu that the matter was already brought to the notice of the Branch/Regional Office and requested for refund of the said amount. Despite persuasion and personal visits to the branch there is no positive response and the issue remain unresolved.

As per bank policy, the refund of charges is to be done by the respective Regional Office. Thus, we request your good offices to intervene in to the issue and arrange for refund of **Rs.17112** along with applicable interest rate from 20.06.21 to till date.

Thanks and Regards,

Yours faithfully,

(N S N Reddy)
General Secretary

Copy to Branch Manager, Buchireddypalem
Copy to FGM Office, Vijayawada
Copy to General Manager, Customer Service, Central Office