



Andhra Bank Retired Employees Association (ABREA)
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A.Rajendra Prasad, President

NSN Reddy, General Secretary

10th October 2021

To
The General Manager (HR)
Union Bank of India
Central Office, Mumbai - 400021

Dear Sir,

Reg: IBA Group Medical Policy – Online Registration – Error free data
Ref: Our letter dated 8th September 2021

We express our thanks for introducing simple/hassle-free technology platform for on-boarding of interested retirees to IBA Group Medical Scheme for the year 2021-22. In this context, we wish to bring to your kind notice that we have requested your good offices vide our above letter to upload error free data of retirees (e-andhrabank) to the portal to enable the Insurance Company to issue health cards with correct PF number, name, gender, date of birth to avail cashless treatment or to claim reimbursement without any difficulty, in case of need.

It is not out of place to mention that, last year, few members have faced the above issues and took them undue long time for rectification of records by the Bank and Insurance Company. While we are expecting the error free data for the current year, to our dismay, portal is displaying the old records with mismatches. Thus, we request your good offices to

- Upload error free data (rectified last year) to the portal for smooth online renewal / new enrolments.
- Carry out the changes requested by the members on priority.
- Provide correct data to the Insurance Company to enable them to issue health cards without any spelling/gender/date of birth mistakes.

The above initiatives definitely saves time and resources of all the concerned viz., Bank, Insurance Company, TPA and also helps the members of the scheme to avail hassle-free cashless treatment from networked hospitals.

Thanks and Regards,

Yours faithfully,

(N S N Reddy)
General Secretary

Copy to Staff Welfare Dept., UBI, Saifabad, Hyderabad