



**Andhra Bank Retired Employees Association (ABREA)**

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**A.Rajendra Prasad, President**

**NSN Reddy, General Secretary**

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8<sup>th</sup> June 2022

To

The General Manager  
Marketing (Health Insurance)  
Union Bank of India  
Central Office, Mumbai

Dear Sir,

**Reg: Arogyadhaan Portability – Operational Issues.**

While thanking the Bank Management for providing portability facility to Arogyadhaan policy holders to opt for Union Health Suraksha (UHS) policy for the current year, it is observed that Care Health, the operating agency for UHS, has not completed the approval process till date which resulted in to debit of Arogyadhaan premium in few cases today.

With this the portability optees are in confusion whether their request for portability is considered or not; and if considered whether the premium debited today will be refunded or not?

Thus, we request your good offices to advise the Care Health (Union Health Suraksha) to expedite portability approval process without any further delay. We earnestly request the marketing department to initiate steps to re-credit the premium debited (Arogyadhaan) to the respective policy holder accounts. A co-ordinated approach between the concerned agencies is the need of the hour in the interest of policy holders.

Thanks and Regards

Yours faithfully,

(N S N Reddy)  
General Secretary

Copy to Deputy General Manager (Marketing), Central Office, Mumbai